

DCCCD Distance Education & Learning Technologies Council
Notes from 3/10/10 Meeting

Attending:

(√) Audra Barrett	() Lisa Nightingale	Resource: (√) Angela Auzenne
(√) Ed Bowen	(√) Jane Penney	Resource: (√) Dottie Clark
(√) Jim Corvey	() Jim Picquet	Resource: (√) Bob Crook
(√) Glenda Easter	(√) Pam Quinn	Resource: () Susan Hall
(√) Sam Govea	(√) Emilio Ramos	Guest: () Darrell Cain
(√) J.D. Haight	(√) Shirley Thompson	Guest: (√) Dan Luciana
(√) Sandi Newton		

Agenda Item: Brainfuse Presentation

Jack Rothstein introduced Brainfuse, an online tutoring provider. Brainfuse offers live tutoring in all major higher ed subjects nine hours a day from 2:00pm-11:00pm, their tutors must have a master's or higher, and all are based in the U.S. The one-on-one tutoring includes core skills building services. They offer a writing lab, 24/7 question center, live study groups, and a peer-to-peer study room. Brainfuse can customize programs according to a college's priorities. Their tech team can create plug-ins or connections with Blackboard. Their pricing depends on the number of tutors needed, generally \$35 per hour for direct interaction.

- Action/Follow-up:
 - Recommend conducting an assessment of what we already have in place and determine if what we have is cost-effective. For example, El Centro has an online tutoring service in place, and the district offers the EDUC study skills course for 093 and above.

Agenda Item: National University Telecommunications Network

Announcement of NUTN's 3-week virtual professional development event from 3/22-4/9. LeCroy's college relations' budget is covering registration fee for anyone in the District to be able to access this virtual event. There will be live and videotaped presentations. Log-in codes for unlimited access to the event will be sent out next week. NUTN's annual conference "Summit 2010: Leading the New Normal in Higher Education; a Forum for Innovative Leaders" is scheduled 9/27-29 in Colorado Springs.

Agenda Item: Authentication/FERPA-Protected Information

Ed distributed the procedures his office is following when talking to students on the phone. Sandi and Anna Mays co-chaired the security protocol subcommittee under the service leadership initiative and have been working on authentication and security concerns. Documents have been shared with Registrar's Council. Angie Gomez is developing specs for programming. Security procedures and checklists are at <http://www.dcccd.edu/ipsp>.

Agenda Item: Digital Proctor Presentation

Shaun Sims introduced Digital Proctor, an identity authentication software company. A full multi-factor authentication is performed through tracking for consistency of computer location,

browser characteristics, software environment, hardware model, and the typing patterns of the student. Digital Proctor tracks from course to course and assignment to assignment. There is no webcam to purchase and no distraction to the student. It is up to the institution to determine what type of disciplinary action to take if tracking detects unauthorized users. This is being piloted at Midland College. Digital Proctor's price is scaled according to an institution's LMS costs.

- Action/Follow-up:
 - There may be a potential for a small pilot after review of data collected.

Agenda Item: AACC National Marketing Collaboration

Pam is participating in an AACC subcommittee exploring marketing partnerships for a larger community college web presence against the for-profits. She was interviewed recently by the Chronicle for Higher Education and is featured in their February 22 article "Community Colleges Explore National Collaboration to Fight For-Profit Marketing Machine."

Agenda Item: eCampus Update

- Emilio worked with Audra and Sam last semester for import/export access. The test was successful and now all DELT members can have access after signing form.
- Brief early-morning shut-down will be scheduled for installation of Bb 9.1 patch.
- Focus groups are being scheduled at the campuses, plus Dan will be scheduling one-on-one meetings with DELT to discuss any specific issues.
- Blackboard Consulting will be performing an analysis to ensure our system's stability and performance.
- Request/reminder for faculty to make their eCampus calls to the faculty help desk at 972-669-6460 rather than calling eCampus Tech Support staff directly.

Agenda Item: Around the Table Sharing:

Heidi Ashbaugh will present a "course alignment" session at Richland on March 26th from 2:00-4:00. Let Audra know if you or anyone from your college is interested in attending.

Next Meeting - 1:30 on April 14 at LCET.

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